



KEWAUNEE COUNTY ADMINISTRATOR'S OFFICE

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Public Information Officer

FOR IMMEDIATE RELEASE

May 1, 2019

Kewaunee County Emergency Management Warns of 'CodeRED' Scam

LUXEMBURG, WI – Kewaunee County Emergency Management is warning residents of a reported scam that involves the usage of the 'CodeRED' emergency alert system, formerly used by Kewaunee County for mass residential notifications.

On Monday, April 29, 2019, Emergency Management received a phone call from an Algoma resident, who had stated that she was told to contact Kewaunee County 'CodeRED' emergency alert at (855) 897-7008 or (855) 969-4636 in regards to a refund.

Instead of picking up the phone to dial either of those numbers, the resident reached out to Emergency Management. "The resident told us that she didn't respond to the voicemail left for her and instead thought that she should contact us to confirm that the phone call was a scam," says Tracy Nollenberg, Executive Director, Kewaunee County Emergency Management. "We would never use our emergency alert system for anything but an emergency nor would we issue any sort of refund as there is no cost to residents who sign up for the service."

Kewaunee County Emergency Management currently uses 'Rave Alert' for notifications. The 'Rave Alert' system replaced 'CodeRED' on January 1, 2018.

If anyone has questions or concerns in regards to this scam involving 'CodeRED', please feel free to contact Kewaunee County Emergency Management at (920) 845-9701.

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